

## Our Story

Since 2001, PeopleSmart has helped thousands of leaders and management teams accelerate growth. We believe that the right mindset, skills, and opportunities make all the difference. We help you build the skills for tomorrow and innovation is always at the core of what we do.

## Our Mission

At PeopleSmart, we see change as an opportunity, not a challenge. We are here to help you identify every opportunity, transform, and lead with confidence. Watching our clients, their teams, and customers grow is deeply rewarding.



2025/2026



## Empower Your Learning Journey

Innovative Solutions for  
Professional Growth  
& Development

Contact us to discuss our offer  
and to request more detailed  
session descriptions.  
Our offering is growing every day.

+33 (0) 6 71 91 77 50

4 Chemin des Châteaux  
92420 Vaucresson France

[contact@peoplesmart.fr](mailto:contact@peoplesmart.fr)



## Our Difference

Our collaborative team does not have a hierarchy, and there are no complicated chains of command, so you can receive the agile, innovative service that you deserve.

We do not only set high expectations – we exceed them. We are an inclusive professional services & consulting supplier that role-models a global community of diverse consultants.

## Our Credentials

WEConnect  
INTERNATIONAL

WOMEN  
OWNED

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## Conflict Management & Handling Difficult Conversations

*Turning a difficult encounter into a positive experience*

Learn techniques to transform conflicts into opportunities for growth. This workshop provides practical tools for navigating challenging conversations with confidence, empathy, and clarity, turning potential confrontations into collaborative solutions.



## Our Values

Driving Excellence From Within



### PEOPLE-CENTRED

We care about what you want and what you need



### TEAM ORIENTED

We believe that the best results happen through collaboration and by including everybody.



### INNOVATIVE

We encourage our clients to do things differently and help them be bold



### AGILE

We help you grow self-awareness, adapt, and develop new mindsets for future success.



### RELIABLE

We live by trust being at the core of what we do and building quality relationships that are here to stay.

## Stakeholder Intelligence

*Driving collaborative success through strategic information sharing*

Master the art of identifying key stakeholders and their unique needs. Develop strategies for effective communication and engagement that build trust, foster collaboration, and drive successful outcomes across diverse stakeholder groups.

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## The Power of Delegation

*Building success by building others*

Discover how effective delegation can multiply your impact and develop your team simultaneously. Learn to identify opportunities for delegation, match tasks to team members' strengths, and provide the right balance of autonomy and support.



## Our Consultants

Experts with Master Skills

# 25+

YEARS OF EXPERIENCE

# 20+

LANGUAGES

# 100+

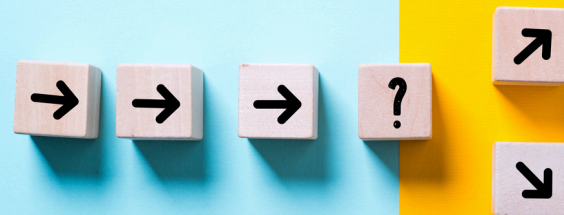
CONSULTANTS

## Decision Intelligence

*Mastering critical judgment in complex environments*

Enhance your ability to make sound decisions under pressure and uncertainty. This programme combines analytical frameworks with insights from behavioural science to help you avoid common decision traps and consistently make better choices.

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## Strength in Difference

*Building success through every unique voice*

Leverage diverse perspectives as a catalyst for innovation and performance. Learn to create psychologically safe environments where differences are valued, voices are amplified, and unique contributions drive collective success.



## The Influence Edge

*Where connection meets conviction*

Develop your capacity to persuade and inspire without formal authority. Master techniques for building credibility, connecting authentically, and communicating with impact to drive positive change across your organisation.

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## Co-Creating Solutions

*Where shared challenges spark collective innovation*

Transform challenges into collaborative opportunities. This programme provides frameworks and facilitation techniques that harness collective intelligence, align diverse stakeholders, and generate innovative solutions to shared problems.



## Our Services

Develop leadership at all levels in the organisation and reimagine change with industry-leading services:



### BESPOKE CONSULTING

Unlock innovative solutions with a thought partner that listens, assesses, and truly collaborates.



### COACHING

Overcome limiting beliefs and manage challenges with a development process that drives change.



### TAILORED LEARNING EXPERIENCES

Address skill gaps with classroom-based or virtual training programmes and follow-ups.



### IDENTIFYING AND GROWING TALENT

Leverage scientifically proven, fair processes to hire, identify, and equip diverse talent.



### BOOST EMOTIONAL INTELLIGENCE

Adapt and engage more effectively with enhanced self-awareness, resilience, agility, and empathy.

## Emotional Intelligence

*Leading from the heart and mind*

Strengthen your ability to recognise, understand, and manage emotions in yourself and others. Develop practical EQ skills that enhance leadership effectiveness, build stronger relationships, and create more engaged, resilient teams.

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## Navigating Tomorrow

*Leading transformation with purpose and vision*

Develop the mindset and capabilities needed to thrive amid rapid change and uncertainty. Learn to anticipate emerging trends, adapt with agility, and lead transformation initiatives that position your organisation for future success.

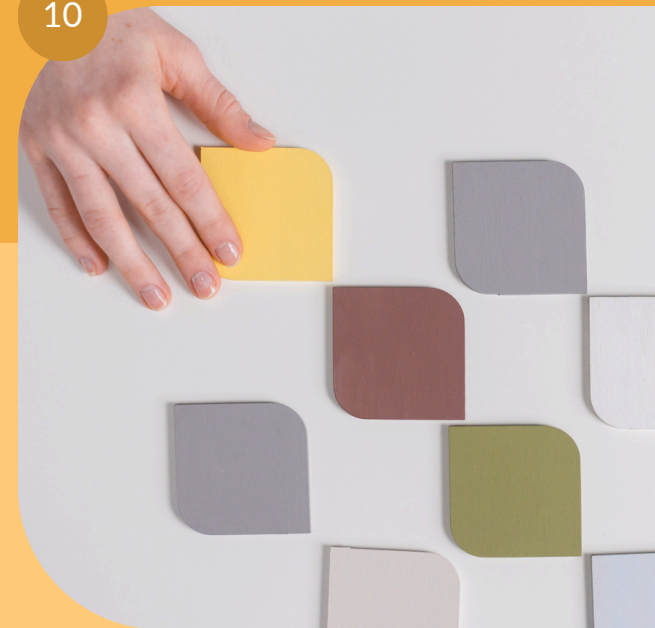


## Manager Essentials Setting Objectives and Giving Feedback

*How to give and receive feedback effectively*

Master foundational management skills for driving performance. Learn to set clear, motivating objectives and deliver constructive feedback that inspires growth, builds confidence, and accelerates development.

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## Situational Leadership

*Which style when, why, how?*

Adapt your leadership approach to meet the unique needs of different individuals and situations. Develop versatility in your leadership style to effectively support team members across various development levels and task requirements.

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## Our Clients

PeopleSmart has been in business since 2001. Our reputation has grown mainly through word of mouth and the positive testimonials of satisfied clients.



## Nurturing Mental Well-being

*Building Resilience Together*

Create environments where teams can thrive psychologically. Learn practices that promote mental health, build resilience against stress, and foster a culture of well-being that supports sustainable high performance.

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## Women Leaders Rising

*Where mentorship transforms potential into power*

A specialised programme addressing the unique challenges and opportunities women face in leadership. Develop strategies to amplify your authentic leadership voice, expand your influence, and create pathways for other women to advance.

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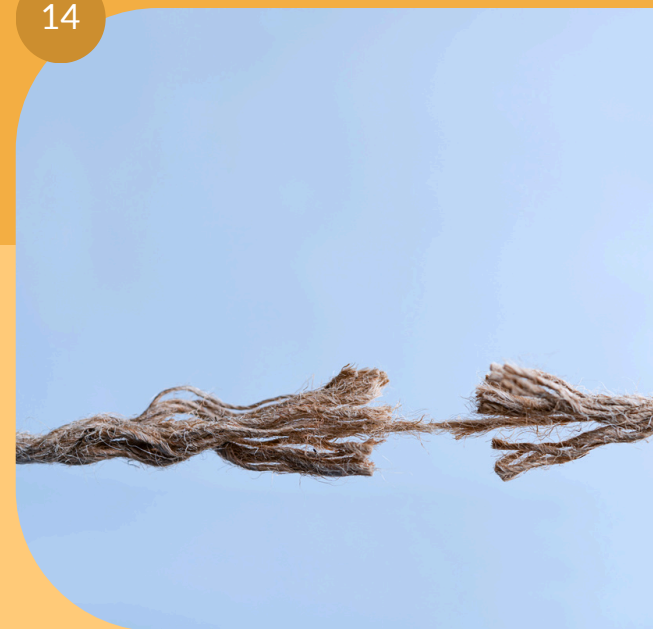


## Mastering Tensions

*Navigating complexity through the art of polarity*

Learn to navigate competing priorities and seemingly contradictory demands. Develop the ability to hold multiple perspectives simultaneously and find integrated solutions that address complex business and leadership polarities.

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## Personal & Organisational Resilience

*Building Individual and Collective Strength for Sustainable Success*

Build capacity to withstand, adapt to, and grow through disruption. Discover practical tools for developing resilience at individual, team, and organisational levels to maintain performance during challenging times.



## Why PeopleSmart

Here are some of the things our clients say about us:



### AGILE APPROACH

We create cognitive and emotional engagement through experiential learning, achieving real-time impact.



### GLOBAL REACH

We deliver impactful, customised development interventions globally, with consistency and quality.



### DESIGN AND DELIVERY PARTNERSHIP

We expertly co-design and co-deliver learning activities for your audience, partnering seamlessly.



### ROI

Our 92% client loyalty index reflects the value clients find in working with PeopleSmart.



### OUR FEEDBACK CULTURE

Our team candidly shares feedback to help us grow and maintain high engagement and motivation.



### OUR DIFFERENCE

Our team is agile and innovative, with no hierarchy, ensuring you get the service you deserve.

## Words That Matter

*It is not enough to have something to say to be heard*

Master the art of impactful communication while overcoming presentation anxiety. Learn to craft messages that resonate, inspire action, and effectively convey complex ideas with clarity and conviction. Discover practical techniques to transform nervous energy into authentic presence, manage presentation jitters, and deliver your message with confidence across diverse audiences and contexts.

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## Time and Effectiveness

*From spectator to actor*

Take control of your time and become the architect of your productivity. Develop strategies for priority management, focused execution, and sustainable productivity that transform you from observer to director of your schedule, aligning your time investments with your most important goals and values.



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## Transformational Leadership

*Building organisational capability through strategic knowledge transfer*

Develop the vision, courage, and capabilities to lead profound change. Learn to inspire commitment, navigate complexity, and build organisational capacity for continuous reinvention in rapidly evolving environments.

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